

Né le 14/02/1978

Targu Mures

Plus de 10 ans d'expérience

Réf : 2501140749

Responsable logistique

Ma recherche

Je recherche tout type de contrat, dans toute la France, dans le Batiment.

Formations

06/2012 : specialization course - field lab technician

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06/2004 : Faculty of Law

Faculty of Law

06/1999 : economical profile

economical profile

Expériences professionnelles

08/2016 - à ce jour :

French call center manager chez Ipn Consult Eood sur Targu Mures

experience Company activity field: tires sales

Responsibilities:

-creating customer-friendly support, recruiting necessary staff, meeting KPIs specific to a call center (ex: maintaining at least 4.4 stars from max 5 stars of customer rating on the online store)

Achievements: the rotation of the working staff is zero from the moment I take of the French call center, the clients rated the French call center activity with a minimum of 4.5 stars out of 5, higher than the limits.

01/2016 - 04/2016 :

Call center agent chez Totalstay Romania sur Targu Mures

-Replacing maternity leave -

Company: Totalstay Romania

Working city: Targu Mures

Company activity field: tourism

Responsibilities:

- assuring the contact between travel agents and hotels when needed
- solving payment and reservations issues,
- providing accurately and complete information demanded by the travel agents,
- report important and serious matters to the seniors

04/2015 - 10/2015 :

LOGISTIC PLATFORM MANAGER chez Regis Ferriere Illumination sur Roubaix, France

Department: Logistics

Company activity field:Industrial Christmas decorations

Responsibilities:recruiting administrative staff, ensuring the flow of goods to and

from the platform, checking warehouse management, business planning and verification of subordinate staff.

Achievements: implemented a new storage and transportation method who reduce by 60 % the time of loading and unloading trucks by maintaining almost the same amount of goods transported.

03/2014 - 12/2014 :

chez Tjobs sur Targu Mures, Romania

Department: Logistics

Company activity field: Recruitment

Responsibilities: providing logistics flow of departures and arrivals of persons detached in France, providing logistic support for ongoing projects abroad

3.

02/2012 - 03/2014 :

COMMODITY EXPERT chez Dauphine Insulation - Di Environnement Groupe sur Argenteuil, France

Department: Constructions

Company activity field : Dauphine INSULATION group brings together two major, effective and dynamic entities: DI PROJECTION and DI ENVIRONMENT.

DI PROJECTION and its subsidiaries (GDI Gonnet insulation, DI Gaines) specialized in the field of spray insulation (thermal, acoustic, Fire) and fire protection: achieving ducts Fire - placarding Fire in tunnels - application of intumescent paint.

DI ENVIRONMENT and its subsidiaries (EAS Bordeaux to Paris SAMI) are experts in the treatment of asbestos, lead paint removal and stripping since 1995.

Responsibilities:

- auditing standards and rules and ensuring that they are in progress at the construction sites;
- Responsible for collecting and reporting security data;

01/2010 - 12/2011 :

Call center agent, central reservations department chez Ihg sur Rome, Italy

Department: services

Responsibilities: - assisted customers with their queries and problems by phone and email (starting with reservation issues, nationality issues, payment etc)

- helping customers making new reservations easily
- transfer urgent calls to the required departments and hotels quickly and accurately if needed.
- acting like first point of contact for existing and new clients

01/2008 - 12/2009 :

LOGISTICIAN chez Billa Romania sur Tirgu-mures

Company activity field: Multinational company, market leader in Romania.

Responsibilities:- ensuring a continuous flow of supply of goods in the designate territory.

- analyzing sales figures and forecasting future sales volumes to maximize profits;
- analyzing and interpreting trends to facilitate planning;
- organizing special promotions, displays and events;

07/2006 - 07/2007 :

INSPECTOR chez Dgaspc Mures sur Tirgu-mures

Department: auction holding

Company activity field: children social assistance

Responsibilities:- providing documents necessary for the auction holding process

Langues

Anglais (Oral : courant / Ecrit : intermédiaire), Français (Oral : courant / Ecrit : intermédiaire), Italien (Oral : courant / Ecrit : intermédiaire), Roumain (Oral : maternelle / Ecrit : expérimenté)

Atouts et compétences

administrative, asbestos, auditing standards, business planning, call center, construction sites, online store, fire protection, forecasting, insulation, Education Studies, loading and unloading, logistics, negotiation skills, paint, sales, social assistance, warehouse management, tunnels

Permis

Permis B