Responsable logistique

Né(e) en 1978 · Targu Mures · Plus de 10 ans d'expérience · Réf. 2501140749

Ma recherche

Contrat recherché : Tout contrat
Zone : Toute la France
Mobilité : sur toute la france
Rémunération : A étudier
Secteur : Bâtiment

Formations

2012-06-30 — specialization course - field lab technician
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2004-06-30 — Faculty of Law
Faculty of Law
1999-06-30 — economical profile
economical profile

Expériences professionnelles

2016-08-01 - à ce jour — French call center manager
experience Company activity field: tires sales
Responsibilities:
-creating customer-friendly support, recruiting necessary staff, meeting KPIs specific to a call center (ex: maintaining at least 4.4 stars from max 5 stars of customer rating on the online store)
Achievements: the rotation of the working staff is zero from the moment I take of the French call center, the clients rated the French call center activity with a minimum of 4.5 stars out of 5, higher than the limits.

2016-01-01 - 2016-04-30 — Call center agent
-Replacing maternity leave -
Company: Totalstay Romania
Working city: Targu Mures
Company activity field: tourism
Responsibilities:
- assuring the contact between travel agents and hotels when needed
- solving payment and reservations issues,
- providing accurately and complete information demanded by the travel agents,
- report important and serious matters to the seniors

2015-04-21 - 2015-10-09 — LOGISTIC PLATFORM MANAGER
Department: Logistics
Company activity field:Industrial Christmas decorations
Responsibilities:recruiting administrative staff, ensuring the flow of goods to and from the platform, checking warehouse management, business planning and verification of subordinate staff.
Achievements: implemented a new storage and transportation method who reduce by 60 % the time of loading and unloading trucks by maintaining almost the same amount of gods transported.

2014-03-10 - 2014-12-06
Department: Logistics
Company activity field:Recruitment
Responsibilities: providing logistics flow of departures and arrivals of persons detached in France, providing logistic support for ongoing projects abroad

2012-02-26 - 2014-03-10 — COMMODITY EXPERT

Department: Conctructions

Company activity field : Dauphine INSULATION group brings together two major, effective and dynamic entities: DI PROJECTION and DI ENVIRONMENT.
DI PROJECTION and its subsidiaries (GDI Gonnet insulation, DI Gaines) specialized in the field of spray insulation (thermal, acoustic, Fire) and fire protection: achieving ducts Fire - placarding Fire in tunnels - application of intumescent paint.

DI ENVIRONMENT and its subsidiaries (EAS Bordeaux to Paris SAMI) are experts in the treatment of asbestos, lead paint removal and stripping since 1995.

Responsibilities:
- auditing standards and rules and ensuring that they are in progress at the construction sites, - Responsible for collecting and reporting security data

2010-01-01 - 2011-12-31 — Call center agent, central reservations department

Department: services

Responsibilities: - assisted customers with their queries and problems by phone and email (starting with reservation issues, nationality issues, payment etc)
- helping customers making new reservations easily
-transfer urgent calls to the required departments and hotels quickly and accurately if needed.
- acting like first point of contact for existing and new clients

2008-01-01 - 2009-12-31 — LOGISTICIAN

Company activity field: Multinational company, market leader in Romania.

Responsibilities:- ensuring a continuous flow of supply of goods in the designate territory.
- analyzing sales figures and forecasting future sales volumes to maximize profits, - analyzing and interpreting trends to facilitate planning, - organizing special promotions, displays and events

2006-07-01 - 2007-07-01 — INSPECTOR

Department: auction holding

Company activity field: children social assistance

Responsibilities:- providing documents necessary for the auction holding process

Langues

Anglais (Courant), Français (Courant), Italien (Courant), Roumain (Langue maternelle)

Compétences

administrative, asbestos, auditing standards, business planning, call center, construction sites, online store, fire protection, forecasting, insulation, Education Studies, loading and unloading, logistics, negotiation skills, paint, sales, social assistance, warehouse management, tunnels

Atouts

good communication, communication, fast learner, dynamic individual, friendly, under stress, point of contact, optimistic, positive attitude, take responsibility, self-starter, customer oriented, team worker, Excel, MS office, Outlook, PowerPoint, Word

Permis

Permis B

Fiche anonyme — l'identité et les coordonnées du candidat sont communiquées aux recruteurs qui en font la demande sur pmebtp.com.