IT Support Specialist

Doha · 5 à 10 ans d'expérience · Réf. 2610121647

Ma recherche

Contrat recherché : Tout contrat
Zone : Toute la France
Mobilité : sur toute la france
Rémunération : a étudier
Secteur : Batiment

Formations

02/2022 — Easy Telecom Académie
Telecommunications Technician
02/2022 — Easy Telecom Académie
Fiber Optic Measurements and Connections
10/2021 — Bac +2 — Collège La Salle Tunis
Professional IT Support Technician – Business Computing
06/2019 — Bac — Lycée « Chebbi »
Technical Baccalaureate

Expériences professionnelles

05/2024 - 06/2026 — IT Support Technician – Purchasing & Invoicing Administration

Diagnosed and resolved hardware, software, and network issues on staff workstations, printers, and peripherals; set up and maintained local network connections, shared printers, and user accounts; prepared and processed purchase orders, delivery notes, and invoices using Sage and Optifact; built and maintained Excel files for tracking and cost allocation synchronized with Sage.

04/2022 - 04/2024 — Fiber Optic & Network Technician

Contributed to a residential/commercial FTTH rollout covering ~300 home passes (cable pulling, fusion splicing, connections); diagnosed and resolved technical issues on telecommunications and computer networks; installed and configured PBX systems (landline, mobile, fax, voicemail).

01/2020 - 01/2021 — Computer & IT Support Technician

Diagnosed and repaired computer hardware and software faults; installed computer systems, hardware, and peripherals; assisted with basic programming and software configuration; configured and installed network equipment and systems; contributed to the deployment and maintenance of management software.

Langues

Arabic (maternelle), French (courant), English (courant)

Atouts

Technical troubleshooting and diagnostics (hardware, software, network), Computer & IT systems support (installation, configuration, maintenance), Networking fundamentals (routers, switches, PBX, VPN), Fiber optic & telecom infrastructure (FTTH/FTTO/FTTB, splicing, OTDR), Customer focused technical support and communication, Microsoft Office Suite / Microsoft 365, Sage, MySQL, JavaScript, C, HTML, Customer service, Communication, Teamwork, Problem solving, Time management, Autonomy & organization, Flexibility & adaptability, Project management

Fiche anonyme — l'identité et les coordonnées du candidat sont communiquées aux recruteurs qui en font la demande sur pmebtp.com.